



RIC RESTORATION
INDUSTRY
CONSULTANTS

COMPANY PROFILE

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ABOUT US

Restoration Industry Consultants is Australia's leading indoor environmental and restoration consultancy specialising in the property insurance and restoration industry.

Our team is comprised of dedicated professionals with a diverse range of backgrounds in the property industry including but not limited to insurance, restoration, indoor air quality, building sciences and health and safety.

We assist our clients in achieving the very best outcomes for their restoration and remediation projects with a nationally consistent approach.

As Australia's leading provider of pragmatic and science-based remediation and restoration consulting services for the insurance property repair industry, we are 100% committed to the provision of professional, fair, honest and unbiased consulting.

Our ongoing international education & training helps to ensure that our consultants remain up to date with the latest market trends, industry innovations and standards.



OUR SERVICES

RIC is an indoor environmental consultancy specialising in the assessment of damaged and contaminated properties that require remediation or restoration.

RESTORATION & REMEDIATION CONSULTING

- Initial Response Advice
- Mould & Moisture Assessments
- Contamination Cause and Extent Investigations
- Provision of Scope of Works
- Project Consulting
- Clearance Assessments (Post Remediation Verification)
- Virtual Assessments
- Subject Matter Expertise

INDOOR ENVIRONMENTAL QUALITY

- Indoor Air Quality Assessments
- Odour Investigation
- Indoor Pollutant Identification & Rectification Consulting
- Clandestine Drug Laboratory & Methamphetamine Sampling & Consulting
- HVAC Hygiene Assessments

INDUSTRY TRAINING

- Microbial Investigation
- Indoor Environmental Investigation & Consulting
- Microbial Remediation
- Air Systems Hygiene Assessments, Cleaning & Restoration
- Industry Refresher Workshops

RESEARCH & DEVELOPMENT FOR INDUSTRY BEST PRACTICE

Several of RIC's management and senior consultants work with industry associations, government departments and universities to provide expertise for the development of industry Standards, best practice guidelines and related research.

OUR EXPERIENCE

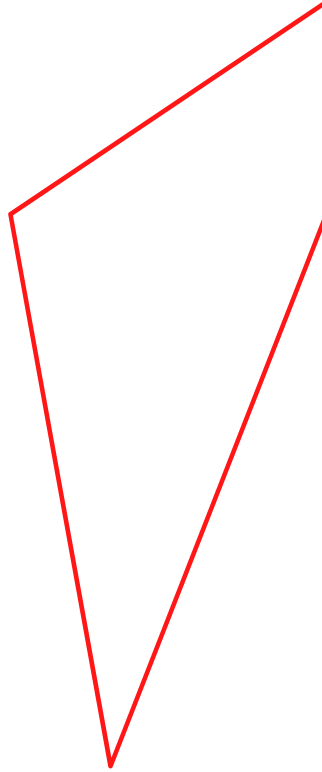
Our national team of experts come from a wide range of industry-related backgrounds but many are from restoration and insurance. This industry experience provides an excellent resource pool for all of our clients nationally.

SPECIFIC EXPERTISE INCLUDING BUT NOT LIMITED TO:

- Insurance Assessors
- Licenced Builders
- Certified Restorers & Remediators
- Licenced Asbestos Assessors
- Microbial Investigators and Consultants
- Water Damage & Structural Drying Specialists
- Fire & Smoke Damage Consultants
- Health & Safety Professionals
- Indoor Air Quality Experts
- Microbiologists
- Forensic Scientists
- Architectural Sciences

WHAT RIC CONSULT ON

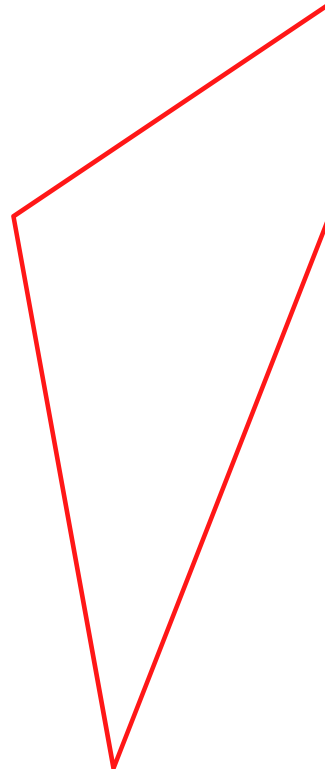
- Water Damage & Contaminated water intrusion
- Mould & Bacteria
- Fire, smoke and combustion by-products
- Structural Drying
- Asbestos & Synthetic Mineral Fibres
- Silica Dust
- Illicit Drug Residue
- Hazardous Chemicals & Gasses
- Crime & trauma scenes
- Odours
- Indoor Air Quality
- Air-conditioning Hygiene



CLIENTS SERVICED

RIC provides consulting for the restoration and remediation of property for various industries including but not limited to:

- Insurance
- Loss Adjusters
- Insurance Builders
- Restoration Contractors
- Policyholders
- Insurance Brokers
- Government
- Property/Facility Managers



TECHNOLOGY

To assist with our site assessments and identify contamination and damage, RIC utilises various methods and technology including:

- Thermal imaging cameras
- Moisture meters to determine material moisture content
- Air quality meters
- Microbial sampling
- Chemical samples, and
- Remote assistance via video conferencing

RIC understands the importance of the data we provide our clients so all equipment is maintained and calibrated regularly.

OBJECTIVES

Our focus is to enhance restoration project outcomes as well as reduce health risks and mitigate financial losses associated with damaged properties and resultant contamination.

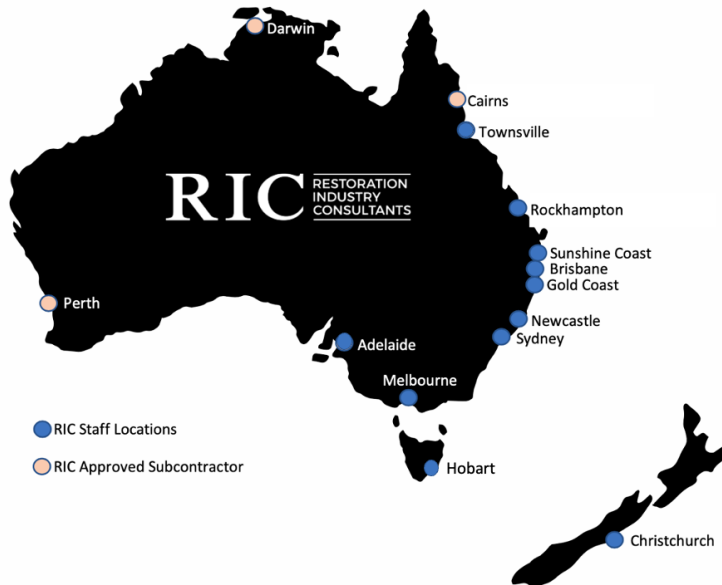
We are committed to improving industry outcomes and increasing the knowledge and capabilities of those that we work with through promoting best practices, sharing our learned experience and providing leading industry education.

We are members of the following organisations and associations.



CAPABILITY & RESOURCES

RIC has full-time staff in many capital cities but and is able to provide services to all regions throughout Australia via our network of approved subcontractor consultants.



CATASTROPHE (CAT) EVENT RESOURCES

RIC has sufficient resources on standby to deploy nationally for major catastrophic events in order to assess high volumes of claims per day. This includes our CAT Response Caravans for temporary accommodation for our field consultants that operate in regional events.



RIC

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NATIONAL OFFICE

34 New Street, Ringwood, VIC 3134

1300 376 666

info@callRICfirst.com

www.callRICfirst.com

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Enhancing Restoration Outcomes